



Training Consultancy

RTO 31888 | CRICOS 04071H

CHC32015
**Certificate III in
Community Services**

Your first choice training
provider for quality training
and education designed for an
industry ready workforce

Study your Way with DP Training

[View Course Webpage](#) >

RTO Code - 31888



NATIONALLY RECOGNISED
TRAINING

Why Choose DP Training

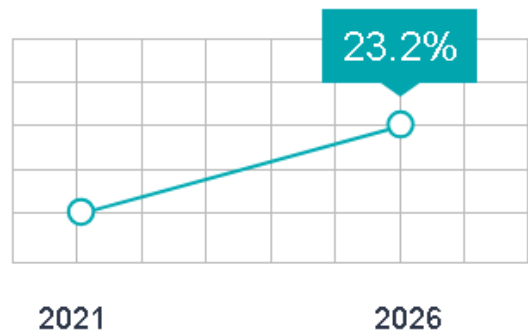
DP Training forges partnerships Australia-wide to provide high-quality, accessible training and education programs in specific areas of the Vocational Education and Training (VET) sector to people wanting to enter the workforce, to individuals wanting to retrain and continually upskill and to employers wanting to improve existing workers' skills.

Community Service Industry Insights

Community Services related industry sectors and occupations form one part of the overall Health Care and Social Assistance industry. The Health Care and Social Assistance industry is the largest employing industry in Australia and has experienced continuous employment growth since 2001. In 2021, approximately 1.8 million people were employed in this industry, projected to increase to more than 2.0 million by 2025.

Projected job growth

National increase over next 5 years



Source: [National Skills Commission](#). Social Workers

The average annual salary for Community Support Worker jobs in Australia ranges from **\$60,000** to **\$75,000**.



Job satisfaction

★ 4.5

Based on 119 reviews

Course Information

This qualification applies to community work delivered through a broad range of services that provide support to individuals and groups through person-centred services. Work may include the day-to-day support of individuals in community settings or support the implementation of specific community-based programs. You will learn effective communication strategies and gain cultural awareness and skills in advocacy to provide emotional and practical support to clients, including initiating referrals. This level is appropriate for support workers acting under the supervision of more experienced staff.

What does the course cover?

By pursuing this qualification, you will learn industry skills such as how to -

- Working within a community development framework
- Implementing participation and engagement strategies
- Providing individualised support
- Maintaining a high level of service
- Responding to client needs
- Managing personal work stressors in the work environment
- Working with people with mental health issues

Key Benefits

Nationally Recognised

The course is nationally recognised under the Australian Qualifications Framework, so you can use it as a pathway to university qualifications around Australia. When you choose DP Training for your career development, you only move forward. You can start with this qualification to build career opportunities and pathways toward Tertiary Education.

Job Ready Training

At DP Training, you get the opportunity to undertake practical-based learning and hands-on experience via workplace-driven course content.

Entry Requirements

The target learners for this course must:

- Be over 15 years of age, and no longer attending secondary school
- Undertake Language, Literacy and Numeracy (LLN) Skills Indicator assessment questionnaire
- Have technological skills to undertake computer/online work and have access to a computer and software with the following minimum specifications
- Adobe Acrobat Reader/Adobe Flash Player and up-to-date internet browser.

Enrolment Requirements

To enrol in this course, you must provide-

- Proof of ID: Colour copy of Passport or Driver's Licence.
- Unique Student Identification Number (USI)
- Colour copy of Certificates and Statement Results for any previously attained or partially completed qualifications completed in or recognised in Australia.

Course Delivery

Online (Self-Paced)

- Rolling intake, start anytime!
- Training Materials offered using electronic based delivery
- 12 units of competency
- Trainers/Assessors being available to support you through email and/or telephone contact.
- The opportunity to attend weekly trainer-led study support sessions via Zoom for the duration of your course
- Simulated practicals via Zoom and/or workplace demonstration of the skills attained
- Self-paced (up to 12 months to complete)

Job outcomes

After the completion of this course you will be ready to take on a variety of job role within the industry like -

- Community Care Worker
- Welfare Support Worker
- Youth Worker
- Juvenile Justice Officer
- Accommodation Support Worker
- Care Service Employee
- Residential Support Worker

Course Duration



12 months

Study Options

This course is delivered via our DP Learning@Home Program offering a blend of

- Online (Self-Paced)
- Blended
- Block or day release for apprentices
- Recognition of Prior Learning (RPL)
- A combination of the above

RPL Delivery



- Designed for existing workers who are able to demonstrate that they have acquired the required knowledge and skills specified in the training package through formal, non-formal and informal learning
- If you consider yourself to already have the knowledge and skills for the qualification, any person currently working in the industry has the opportunity to apply for the Recognition of Prior Learning (RPL) assessment-only pathway

Take a 60-second Skill Assessment Check Now to determine your eligibility for RPL.



Course Structure

This qualification is made up of 12 units of competency (5 core, 7 elective) which reflect the needs of industry.

| Unit Code | Unit Name |
|-----------|--|
| CHCCCS016 | Respond to client needs |
| CHCCOM005 | Communicate and work in health or community services |
| CHCDIV001 | Work with diverse people |
| HLTWHS002 | Follow safe work practices for direct client care |
| HLTWHS006 | Manage personal stressors in the work environment |
| CHCCCS005 | Conduct individual assessments |
| CHCADV001 | Facilitate the interests and rights of clients |
| CHCCDE003 | Work within a community development framework |
| CHCCOM001 | Provide first point of contact |
| CHCCCS009 | Facilitate responsible behavior |
| BSBWOR301 | Organize personal work priorities and development |
| CHCMHS001 | Work with people with mental health issues |

**To receive an award for this qualification Students are required to complete all units listed above as competent within a period of 12 months.*

Students will be provided with all the Student training and assessment materials for each unit of competency required to complete the course.

Our Industry Partners



Our Campus

Online Delivery Nationally

DP Training Campus

- Brisbane – 162 Abbotsford Road, Bowen Hills QLD 4006
- Gold Coast – Level 3, Unit 7, 52 Davenport Street, Southport QLD 4215

Other training and meeting rooms

- Adelaide – 97 Pirie Street, Adelaide, SA 5000
- Sydney – Level 17, Angel Place, 123 Pitt St, Sydney NSW 2000
- Melbourne – Level 10, 440 Collins Street, Melbourne VIC 3000

WHY STUDY WITH DP TRAINING

When you choose DP Training you choose career growth, stability, and success!

83.9%

Students Recommended DP Training

92.2%

Overall Student Satisfaction Rate

92.1%

Graduate Employability Rate

Course Fee

*Full Fee for Service : \$1950

RPL Assessment - total assessment fee \$1500, then if applicable, \$100 per unit of gap training capped at 10 units.

*Refer to the Domestic Student Policies Page for full fees policy and procedures - dptraining.com.au/domestic-student-policy/

Funding

Government funding assists students by subsidising their tuition fees. Funding varies between State / Territories, and students are required to meet eligibility requirements. Find out what types of Government funding or incentives might be available to you in your area by checking your eligibility here - <https://www.dptraining.com.au/government-funded-training/>



We are excited to hear from you

Commence your CHC32015 Certification III in Community Services with DP Training today to take the next step forward in your career.



To discuss the course that's right for you, call
1300 130 487



To find out more information, email
info@dptrainingconsultancy.com



To enrol, visit our website
www.dptraining.com.au/

